

Gabriella Dahlin



RELEVANT WORK EXPERIENCE

CUSTOMER EXPERIENCE ASSISTANT. PARKLAND/SPANAWAY BRANCH

Pierce County Library System, 2022 - present

Delivers high-quality, customer-focused services to diverse customers of all ages; Works with customers in person, by telephone, and digitally; Communicates and applies the Library's policies and procedures, addresses and assists in resolving customer concerns, incidents, and complaints; Prepares and maintains displays; Performs routine circulation and customer account management duties; Provides reference and readers' advisory assistance in person and online; Provides hardware and software support for customer-accessed technologies, instructs and troubleshoots customers' access to databases and electronic collections; Provides assistance to customers to locate library materials in the building and online, promotes library services; Acts as Person In Charge, as delegated or scheduled; Assists with program support as directed by a Librarian; Participates on project teams and committees

ACCESS SERVICES GRADUATE SPECIALIST. ODEGAARD LIBRARY

University of Washington Libraries, 2018 - 2019

Supervised undergraduate student employees; Provided excellent customer service and reference service; Managed information desk and represented the library to the public while responding to public inquiries about the library, collection, and services; Shelled books; Curated book displays for undergraduate students; Led opening and closing procedures; Worked on design projects and curated book lists for various book displays; Managed and authored LibGuides

EVENTS AND COMMUNICATIONS GRADUATE SPECIALIST

University of Washington Libraries Research Commons, 2017 - 2019

Worked with my team to plan, implement, and assess events quarterly; Designed marketing materials for events and displays; Wrote and distributed bi-weekly newsletter; Managed social media accounts; Created book displays and accompanying book lists to increase readership of the collections; Served as an instructor on the teaching team for Storytelling Fellows (an online workshop for graduate students on Digital Storytelling) quarterly; Served as an instructor on the teaching team for the UW Libraries High School Internship for local students; Managed the information desk to provide excellent customer service and reference assistance; Managed calendars for study rooms and oversaw undergraduate students

ADVANCEMENT STUDENT SPECIALIST. UW LIBRARIES ADVANCEMENT

University of Washington Libraries, 2015 - 2017

Front desk administrator for the Office of the Dean of UW Libraries, managed the phone and calendar for the Dean of UW Libraries; Assisted the Advancement team on events, networking, and maintaining donor relationships; Created and distributed weekly acknowledgment letters for donors to all of the various funds within the libraries; Contributed to multiple large and small scale fundraising campaigns; Assisted the Advancement Outreach Officer with planning and implementing the annual Literary Voices Gala to fund raise for the Libraries

LIBRARY INTERN. ST. THOMAS LIBRARY

St. Thomas School, 2017 - 2019

Co-taught club course period with middle school students; Created information literacy class curriculum and led instruction/library class visits for elementary students; Planned and implemented story times; Assisted in circulation of library materials; worked with the PTA to catalog new materials; Worked with the teacher librarians to assess their middle school and elementary collections on the representation of various identities, weeded the collection, identified gaps in representation, and assisted in collection development to fill the gaps with diverse books

EDUCATION

MASTER OF LIBRARY AND INFORMATION SCIENCE (MLIS)

University of Washington Seattle iSchool, 2017 - Current

Relevant coursework/skills

- Collection Development
- Community Engagement
- Information Literacy
- Resources for Children
- Genres for Adult Readers
- Resources for Teens
- Cultural History of YA Lit
- Management for Libraries
- Digital Age Youth Development
- 21st Century School Librarianship

BA IN HISTORY + MINOR IN EDUCATION, LEARNING, AND SOCIETY

University of Washington Seattle, 2013-2017

Relevant coursework/skills:

- Child Development & Learning
- Current Issues in Education
- Education programs & problems
- Comparative Education
- Teaching to Change the World
- Adult Learning and Development
- Gender and Fandom
- Graphic Novels
- Japanese Animation and Anime
- Re-envisioning Education
- The Fairy Tale Tradition
- Children's Literature

LEADERSHIP

IYOUTH UW

Co-chair, 2018-2019

Conference chair, 2019

ALISS UW

Publicity Officer, 2018-2019

SALA UW

Vice President, 2017-2018

WASHINGTON LIBRARY ASSOCIATION (WLA)

Member since 2017

Presented Booktalking the Best, sponsored by CAYAS, WLA 2018

AMERICAN LIBRARY ASSOCIATION (ALA)

Member since 2017

VIEW EXAMPLES OF MY WORK AT GABRIELLADAHLIN.COM

LIBRARY RELATED PROJECTS

INSTRUCTOR. UW LIBRARIES' HIGH SCHOOL INTERNSHIP

University of Washington Libraries, summer 2018

I served on the teaching team for the UW Libraries' first internship for local high school students; Instructed a summer cohort of high school students in digital storytelling and map making.

DEPARTURES & DISRUPTIONS: IYOUTH CONFERENCE 2019

Conference Chair, iYouth UW, 2019

I served as the chair of the conference which means I supervised a committee of five, and collectively we planned a full day long conference for local librarians and LIS students; I managed the branding, marketing and networking for the event with publishers, authors, librarians, and students. This is a revitalized yearly event by iYouth, the youth centered student leadership group at the iSchool. The conference theme was Departures and Disruptions, with the goal of presenting ways that folks are departing from traditional ideas of librarianship and disrupting current systems that don't serve their communities well

CULTURAL COMPETENCE WORKSHOP

Susan Hildreth Distinguished Practitioner in Residence Workshop, chosen participant, March 2018

Susan Hildreth is a former California State Librarian, and she hosted a workshop/think tank as the culmination of her tenure as the Distinguished Practitioner in Residence; As one of the students nominated to participate in the workshop, I worked alongside other students, faculty, and practitioners from across the country to collaboratively brainstorm ideas on how to improve cultural competence in Libraries and Library degree programs

DIVERSITY COLLECTION AUDIT

St. Thomas School Library, 2018-2019

Worked with the teacher librarians at St. Thomas to assess their middle school and elementary collections on the representation of various identities, identified gaps in representation, and assisted in collection development to fill the gaps with diverse books

COLLECTION DEVELOPMENT. FICTION WEEDING & ACQUISITIONS

Franklin High School, Seattle Public Schools, 2018-2019

Worked with the teacher librarian at Franklin High School to weed the fiction collection, with attention to the needs of the students and the representation within the collection; Once weeded, I created an acquisition list in order to add titles that speak to the students needs and interests

STORYTELLING FELLOWS. QUARTERLY ONLINE WORKSHOP/COURSE

University of Washington Libraries and the UW Graduate School, 2017-2019

Storytelling Fellows is an entirely online three week course/ workshop for graduate students; The course covers storytelling and digital stories, as well as copyright and video production skills; I served on the teaching team along with three other graduate students and two librarians to plan, implement, assess, and reiterate the quarterly workshop.

BOOKTALKING THE BEST. CONFERENCE PRESENTATION

Washington Library Association Conference Presentation, October 2018 and OLA-WLA Conference Presentation, April 2019

This presentation occurs every year at the Washington Library Association's annual conference; Myself and the iYouth Board curated a book list and booktalked our favorite books with LGBTQIA+ representation, Indigenous representation, refugee and immigrant representation, and mental health representation; This event is highly anticipated every year and helps librarians choose books for their collections; Sponsored by CAYAS.

#MYLIBRARYSTORY. ALA SOCIAL MEDIA CAMPAIGN

iSchool Capstone project sponsored by ALA Office of Communications, 2019

Worked on a team with two other MLIS students to begin a national conversation that re-centers the voices of community members around the benefit of libraries using a hashtag and video social media campaign; I served as the primary videographer and video editor; Search #MyLibraryStory on IG and Twitter to check it out!

BOOK REVIEWER/BLOGGER. LET'S GAB ABOUT BOOKS

letsgababoutbooks.com, 2015-current

Let's Gab About Books is a book blog operating since 2015 that reviews youth literature; I specialize in children's literature broadly, graphic novels, queer, and latinx books. This project has allowed me to work with publishers in order to promote and increase readership of upcoming novels. Through this I have increased the breadth of knowledge that I have about recently published books.